Network Disclosure Statement

Broadband and Coax Network Disclosure Statement Peachtree Broadband Fiber has summarized its network management practices, performance characteristics, and commercial terms below in compliance with the Federal Communications Commission's internet transparency rule, 47 CFR § 8.1(a).

Network Management Practices

- **Blocking**
  Peachtree Broadband Fiber utilizes reasonable network management tools and practices to ensure fair usage of the network for the benefit of Peachtree Broadband Fiber subscribers. It is not our practice to block any lawful content, applications, service or non-harmful devices.

- **Throttling**
  Peachtree Broadband Fiber uses reasonable network management practices to ensure that all subscribers have an enjoyable experience with Peachtree Broadband Fiber internet services. These practices ensure there is no discrimination in transmitting lawful Internet traffic. Peachtree Broadband Fiber does not practice throttling of services based on discriminatory factors or favoring one application or device over another.

- **Affiliated Prioritization**
  Peachtree Broadband Fiber does not engage in any practice that directly or indirectly favors some traffic over other traffic, including through use of techniques such as traffic shaping, prioritization, or resource reservation, to benefit an affiliate.

- **Paid Prioritization**
  Peachtree Broadband Fiber does not engage in any practice that directly or indirectly favors some traffic over other traffic, including through use of techniques such as traffic shaping, prioritization, or resource reservation, in exchange for consideration, monetary or otherwise.

- **Congestion Management**
  Peachtree Broadband Fiber strives to deliver the best experience possible to its subscribers and continues to invest in infrastructure and practices to reduce any traffic congestion or potential traffic congestion in the Peachtree Broadband Fiber network. Peachtree Broadband Fiber does not currently practice any data capping or throttling based on a subscriber's usage. There are no discriminatory practices used for congestion management and subscribers are only limited by network hardware limitations and their subscribed service rate.

- **Application-Specific Behavior**
  Peachtree Broadband Fiber does not block or rate control any specific protocol, inhibit or favor any certain application or classes of application to and from the public internet, so long as the traffic is not deemed malicious, or harmful to the network or its subscribers.

- **Device Attachment Rules**
  Peachtree Broadband Fiber permits its subscribers to attach any device that is not deemed harmful to Peachtree Broadband Fiber's network or violates Peachtree Broadband Fiber's acceptable use policy which can be found at: *https://peachtreefiber.com/acceptable-usage-policy*

Performance Characteristics Service

Peachtree Broadband Fiber offers broadband and coax internet services primarily through a fiber to the premise network. This includes active Ethernet and Passive Optical Network (PON) deployments. Wireless internet access is provided by the customer's router. Peachtree Broadband Fiber's broadband speed can vary, but Peachtree Broadband Fiber strives to provide the most reliable and robust network to its subscribers. Subscribers are provisioned at their requested speed and Peachtree Broadband Fiber's goal is to provide the subscriber with their requested speed measured at the demarcation point, which is generally the optical network termination (ONT) or modem device. Peachtree Broadband Fiber's network provides speeds to their subscribers in most cases equal to their requested speed with low latency. Peachtree Broadband Fiber does not and cannot guarantee speeds.

Impact of Non-Broadband Internet Access Service Data Services

- **VOIP**
  Peachtree Broadband Fiber does offer telephone service through a third-party service which should not affect the broadband service. The VOIP service does not receive special priority in data transmission.

- **Multicast**
  Peachtree Broadband Fiber does have Multicast traffic on its network which should not affect the broadband service. The Multicast traffic service does not receive special priority in data transmission.

Commercial Terms

- **Prices**
  Prices and terms for Peachtree Broadband Fiber's broadband, internet, phone, and cable tv services can be found at the following links or by calling (828) 837-7118.

    - Fiber: https://peachtreefiber.com/internet
    - COAX Internet: https://peachtreefiber.com/internet
    - Cable TV: https://peachtreefiber.com/television
    - Phone: https://peachtreefiber.com/phone

- **Privacy Policy**
  Our privacy policy can be found at https://peachtreefiber.com/privacy-policy

If you have any questions regarding your services, you may contact Peachtree Broadband Fiber at (828) 837-7118 or visit our office location at 46 Creekside Drive, Murphy, NC 28906 Monday –Friday 9:00 am to 12:00 pm or 1:00 pm to 5:00 pm. Peachtree Broadband Fiber reserves the right to update this Network Disclosure Statement at any time.