

PEACHTREE BROADBAND FIBER

INSTALLATION POLICY

CND Acquisition Corporation d/b/a Peachtree Broadband Fiber

Standard Installation

Standard installation includes up to 150 feet from Peachtree Broadband Fiber's designated service point to the customer premises.

Additional Installation Charges

Installations exceeding 150 feet may be subject to additional installation charges. Additional charges may also apply when unusual terrain, rock, excessive grade, boring, driveway or roadway crossings, limited equipment access, private utility conflicts, restoration requirements, additional materials, or other site conditions result in additional construction costs.

Because each property is different, additional installation charges are determined after evaluation of the property and proposed installation route. Distance is only one factor considered; Peachtree Broadband Fiber does not use a single published per-foot rate for all installations.

Where site conditions require construction methods, equipment, labor, or materials beyond those normally required for a standard installation, the customer may be responsible for the additional cost associated with those requirements.

Customer Approval

When additional charges are required, the customer will be advised of the charge and must approve it before work subject to the additional charge begins.

Unless otherwise approved by Peachtree Broadband Fiber, additional installation charges must be paid before the chargeable construction begins or be subject to payment arrangements acceptable to Peachtree Broadband Fiber.

Installation Route and Method

Peachtree Broadband Fiber reserves the right to determine the appropriate installation route and method based on safety, accessibility, construction requirements, existing facilities, terrain, and network design. In some circumstances, an installation may require an alternate route or may not be feasible using the customer's preferred route.

Installation scheduling may depend on weather, ground conditions, availability of materials and equipment, utility locating, permitting, and existing construction commitments.

Private Property and Utilities

Customers are responsible for identifying and marking privately owned facilities that are not located through the public utility locating process, including private electric, water, sewer, irrigation, propane, drainage, pet containment, or other customer-owned facilities. Additional requirements may apply to underground construction on private property.

Peachtree Broadband Fiber will use reasonable care during construction; however, underground installation may result in ordinary disturbance to lawns, landscaping, driveways, or other property along the approved route. Responsibility for damage to unmarked private facilities or restoration will be governed by the customer's underground installation agreement and applicable law.

Questions About Your Installation

Customers with long driveways, difficult terrain, or other unusual site conditions are encouraged to contact Peachtree Broadband Fiber before scheduling construction so the proposed route and any potential additional charges can be reviewed.